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Corporate and Administrative Policy Manual Administration	Effective Date	
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Student Observer of Clinical Care	Supercedes	N/A

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## I. OBJECTIVES AND POLICY HIGHLIGHTS

The purpose of this policy is to establish a process for clinical observerships at The Johns Hopkins Hospital by students interested in the healthcare industry. The intention of student observerships is for educational purposes only.

## II. INDICATION FOR USE AND EXCLUSIONS

- A. This policy applies when a student observer requests an observership experience with a sponsoring clinician/designee, not to exceed 2 weeks or 80 hours total over the course of one academic semester.
- B. This policy is not indicated for:
  - 1. Job shopping
  - 2. Student clinical placements or practicums
  - 3. Observations lasting longer than 2 weeks or 80 hours. For observation longer than 2 weeks or 80 hours, contact the Volunteer Office in Carnegie 173

## III. DEFINITIONS

Student Observer	A student interested in the healthcare industry who will be watching patient care for educational purposes, but not subject to a written contract. Students must be 16 years of age or older. Students under the age of 18 years must provide a signed parental consent form (See Appendix C).
Observation Time	A limited period of time not to exceed 2 weeks or 80 hours over one academic semester.
Sponsoring Clinician/ Designee	The individual who acts as a host to the observer and is responsible for the observer's conduct.  The sponsor must be a current employee of JHU or JHH. They are responsible for making sure that the student observer completes the required paperwork and follows JHH policies and procedures.

# IV. RESPONSIBILITIES

A. Sponsoring Clinician/Designee:



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- 1. Approves student observations at own discretion and completes the Student Observership Sponsor Form (See appendix A)
- 2. Obtains signature on Confidentiality Pledge for Visitors and maintains form in department on unit per HIPAA office policy (See appendix B)
- 3. Provides student observer with required Student Observer of Clinical Care Packet prior to beginning observation (Appendix C)
- 4. Assures completion and storage of required documentation as determined by department
- 5. Provides a safe and educational clinical observation for student, assuring that student has no physical contact with patients
- 6. Introduces student to all patients as either a "student observer" or "observer" and obtains verbal permission from the patient to allow the student observer to be present
- 7. Assures student observer is always accompanied by a sponsoring clinician/designee while in a clinical area
- 8. Provides any additional training associated with patients, hazardous materials, dangerous equipment, or exposure to animals
- 9. Notifies department administrator of the observation
- 10. Complies with hospital and clinical policies which may prohibit visitors from accessing certain patient care areas
- B. Student Observer:
  - 1. Signs Confidentiality Pledge for Visitors (Appendix B)
  - 2. Completes required documentation in the Student Observership of Clinical Care Packet and returns to sponsoring clinician/designee (Appendix C)
  - 3. Abides by expectations set forth in this policy
  - 4. Has no physical contact with patients
  - 5. Is accompanied by a JHH or JHU employee at all times while in any clinical area

#### V. PROCEDURE

- A. General Information:
  - 1. Student observers are not issued employee ID badges or keys
  - 2. The hosting department for the sponsoring faculty/designee is responsible for issuing a "Student Observer" badge which is worn by the student observer at all times while on campus
  - 3. Student observers shall not:
    - a. Have physical contact with patients
    - b. Be given access to electronic medical records systems
    - c. Be issued a JHED ID
  - 4. Patients have the right to refuse to have a student observer present during examinations and discussions. If a patient refuses to permit a student observer to be present during examinations and discussions, that request must be honored
- B. Prior to beginning student observership, the sponsoring clinician/designee shall:
  - 1. Complete the Student Observership Sponsor Form (Appendix A) and file per departmental requirements
  - 2. Inform student about required documentation prior to starting observership and provide requesting student with:
    - 1. Confidentiality Pledge for Visitors (Appendix B)
    - 2. Student Observer of Clinical Care Packet (Appendix C)
  - 3. Determine the type of student observation to be provided and obtains necessary approvals, as indicated, prior to student visit
- C. Once student observership begins, the sponsoring clinician/designee shall:
  - 1. Assure completion of all required documentation and file in departmentally-determined designated area

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- 2. Provide student observer with "Student Observer" badge
- 3. Assure that student? observer is accompanied by a JHH or JHU employee at all times while in any clinical area

#### VI. DOCUMENTATION

Required student observership documentation shall be stored in area designated by each department and shall include:

- 1. Student Observership Sponsor Form (Appendix A)
- 2. Confidentiality Pledge for Visitors (Appendix B)
- 3. Student Observer of Clinical Care Packet (Appendix C):
  - Parental Consent Form
  - Expectations of Behavior
  - Immunization Record
  - Bloodborne Pathogens Overview

## VII. EDUCATION AND COMMUNICATION

- A. The Office of Medical Affairs will send notification to clinical department heads to communicate the policy to appropriate staff in their departments.
- B. Important aspects of the policy will be communicated via Medical Staff and Nursing publications.
- C. Functional Unit Directors will inform relevant staff members about this policy.
- D. This policy will be placed in the Interdisciplinary Clinical Practice Manual on the JHH website.

#### VIII. SUPPORTIVE INFORMATION

See Also/References:

- JHH HIPAA website
- Johns Hopkins Hospital, Nursing Practice and Organization Manual Vol I
  - E&R308 Clinical Observations for Students and Visitors
  - PAS007 Visitors in the Operating Rooms
  - PME012 Confidentiality Agreements

### **Sponsor:**

Administrative Committee of the Medical Board

### **Developers:**

- Volunteer Services
- Risk Managment
- Office of Medical Affairs

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